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TRANSMITTAL OF FORMAL DRAWINGS

Docket No.

CHA9-2001-0001US

The Application Of: Tresser

Serial No.

Filing Date

Batch No. Examiner Art Unit

09/779,954

02/09/01

Invention: SYSTEM AND METHOD FOR MAINTAINING CUSTOMER PRIVACY

Address to:

Assistant Commissioner for Patents Washington, D.C. 20231

Transmitted herewith are:

3 sheets of formal drawing(s) for this application.

Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c) on the reverse side of the drawing.

Michael F. Hoffman

Hoffman, Warnick & D'Alessandro LLC

Three E-Comm Square Albany, New York 12207 (518) 449-0044

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Dated: 3/26/01

I certify that this document and attached formal drawings are being deposited on 4/2/2001 with the are being deposited on U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Assistant Commissioner for Patents,

Washington, D.C. 20231.

Wendy E. Thompson

Typed or Printed Name of Person Mailing Correspondence